### Chapter 5

### **Business Organization**

- **5-1** Business in the U.S. Economy
- 5-2 Forms of Business Ownership
- **5-3** Organizational Structure for Businesses

### **Business in the U.S. Economy**

#### Goals

- Describe the changing status of U.S. employment.
- Discuss the role of business in the U.S. economy.
- Describe three major types of businesses.

### **Key Terms**

- contingent worker
- producer
- intermediary
- service business

# THE CHANGING U.S. JOB MARKET

- Employment data
  - Jobs Reports (monthly)
  - Unemployment rates
- Pressures on employees
  - Consistent over time
    - Low level employees working more & more hours
    - Managers having to be accessible around the clock.

# THE CHANGING U.S. JOB MARKET

- Pressure on Employees
  - The Contingent Worker
    - An employee having no implicit contract for long-term employment (temps).
      - Work only when called
      - Employers are not required to provide contingent workers with benefits

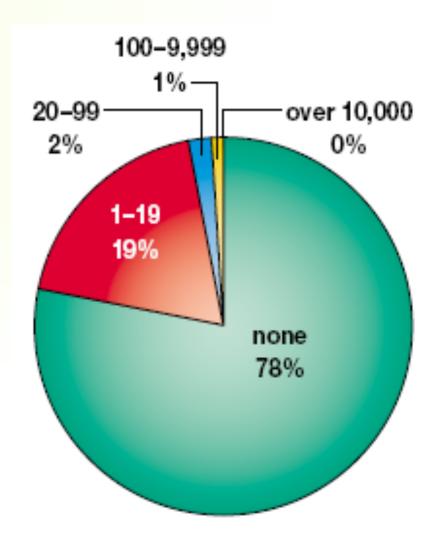
### >> CHECKPOINT

List several groups that will increase as a percentage of the total U.S. workforce in the next decade.

# BUSINESS AND THE ECONOMY

- Size of businesses
- Roles of business
- Impact on a community

### NUMBER OF EMPLOYEES IN U.S. BUSINESSES



#### **BUSINESS ACTIVITIES**

- Generating ideas
- Raising capital
- Employing and training personnel
- Buying goods and services
- Marketing goods and services
- Maintaining business records

### >> CHECKPOINT

What are the six basic activities completed by all businesses?

#### **TYPES OF BUSINESSES**

#### Producers

Produce create the products and services used by individuals and other businesses.

#### Intermediaries

Businesses involved in selling the goods and services of producers to customers and other businesses.

#### Service businesses

 Carries out activates that are consumed by its customers (provide services)

#### >> CHECKPOINT

How does a manufacturer differ from an extractor?

# Forms of Business Ownership Goals

- Understand the three major forms of business ownership.
- Determine when each form of business ownership is most appropriate.
- Recognize other specialized business ownership forms.

### **Key Terms**

- proprietorship
- partnership
- corporation
- partnership agreement
- articles of incorporation
- franchise

#### **BUSINESS OWNERSHIP**

- Proprietorship
  - A business owned and run by just one person

#### **BUSINESS OWNERSHIP**

- Partnership
  - A business owned and controlled by two or more people.

#### **BUSINESS OWNERSHIP**

- Corporation
  - A separate legal entity formed by documents filed with your state.
    - Owned by one or more shareholders, and managed by a board of directors.

### **FORMS OF OWNERSHIP**

Forms of Ownership Among U.S. Business				
Form	Number of businesses (2000)	Total revenue (thousands)	Percent of all businesses	Percent of total revenue
Proprietorship	17,904,731	\$ 1,020,957,284	72%	5%
Corporation	5,045,274	17,636,561,349	20%	85%
Partnership	1,338,796	1,829,568,091	5%	8%
Other	718,704	344,751,557	3%	2%

### >> CHECKPOINT

What are the differences between the three main forms of business ownership?

- Choosing a proprietorship
  - Easy to start
  - How most businesses start
  - Often formed from hobbies
  - Great for people that desire total independence

Small Business Development Center

- Choosing a partnership
  - Partnership Agreement is a written agreement among all owners.

Partnership Agreement

- Choosing a corporation
  - Articles of incorporation a written legal document that defines ownership and operating procedures and conditions for the business.

- Choosing a corporation cont.
  - Corporations are treated as an "individual" by governments
    - Must follow the laws of the state in which they are organized
    - Must file "Articles of Incorporation" with the appropriate state government office

- Choosing a corporation cont.
  - Corporate bylaws
  - Board of directors

The Boardroom Scene



### >> CHECKPOINT

Which form of business ownership is the most complex and difficult to form?

- Specialized partnerships and corporations
  - Limited Liability partnership
    - Identifies investors who cannot lose more than the amount of their investment.
    - Cannot participate in day-to-day management of the business.

- Specialized partnerships and corporations
  - Joint venture
    - Two or more businesses operate for a limited time on a specific project.
  - S-corporation
    - The limited liability of a corporation
  - Limited Liability company
- Nonprofit corporation

  Chapter 5

- Specialized partnerships and corporations
  - Limited Liability company (LLC)
    - Provides liability protection for owners
  - Nonprofit corporation
    - Engage in activities that benefit the public

- Cooperatives and franchises
  - Cooperative Owned by members, serves its members needs, and is managed in their interest.
  - Franchise a written contract granting permission to operate a business to sell products and services in a set way.

### >> CHECKPOINT

What are the other specialized forms of business ownership?

# Organizational Structure for Businesses

#### Goals

- Understand important principles in designing an effective organization.
- Compare alternative organizational structures for businesses.

### **Key Terms**

- mission statement
  - Short, specific written statement of the reason a business exists and what it wants to achieve
- Goal
  - Precise statement of results the business expects to achieve; defines what needs to be accomplished to determine if the business is successful
- Policies
  - Guidelines used in making consistent decisions
- Procedures
  - Descriptions of the way work is to be done
- organization chart
  - Diagram showing the structure of an organization, classifications of work and jobs and relationships among those classifications

### **Setting the Direction**

- Goal: A precise statement of results the business expects to achieve.
  - Short in scope
  - Are modified regularly
- To improve profitability
- To increase efficiency
- To capture a bigger market share
- To provide better customer service
- To improve employee training
- To reduce carbon emissions

### The Mission...

■ The Mission

# DESIGNING AN EFFECTIVE BUSINESS ORGANIZATION

- Setting direction
- Principles of effective organization
  - Responsibility, authority, and accountability
  - Unity of command
  - Span of control

#### **Policies**

Guidelines used for making consistent decisions.

#### **Procedures**

Descriptions of the way work is to be done.

### >> CHECKPOINT

What is the difference between a mission statement and a goal?

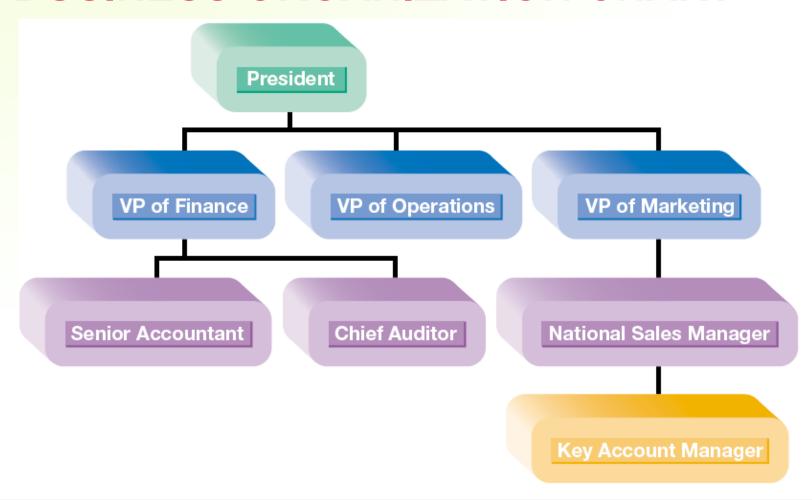
### TYPES OF ORGANIZATIONAL STRUCTURES

- Functional organization structure
  - Work is arranged within main business functions (production, operations, marketing and human resources)
  - People work with others who have the same skills
  - Drawback people become more focused on their specific function than on the success of the whole business
  - People have little interaction with those outside of their funciton

### TYPES OF ORGANIZATIONAL STRUCTURES cont.

- Matrix organizational structure
  - Work is structured around specific projects, products or customer groups
  - People with varied backgrounds are assigned together because their expertise is required for the project or customer
  - Can be exciting and motivating to work with different people
  - Can be confusing and inefficient without effective leadership and communication

#### **BUSINESS ORGANIZATION CHART**



### >> CHECKPOINT

What problems can result from the use of a functional organizational structure?